

Shane Tyler Holland

111 Shire Lane
Wernersville, PA 19565

(610) 698-6680
shane@avenuedesigners.com

OBJECTIVE:

Obtain an internship or part-time position, in a field of information science and technology and/or application development, which would allow me to apply my education, technical skills and teamwork oriented problem solving.

EDUCATION:

Information Science and Technology Major Pennsylvania State University
Computer Science Minor
Expected graduation date: May 2009
Cumulative GPA: 3.59

Related Courses:

Database Design and Development	E-Commerce and Web Security
Website Design and Development	Calculus
C++, Java Programming	Network and Telecommunications
Discrete Mathematics	Business Writing
Microeconomics	Small Group Dynamics/Communication
Statistics	Team Management (IST)
Spanish	

EXPERIENCE:

AT&T - Reading/Lehigh Valley, Pennsylvania May 2008 - Present
National Retail Account Executive

- Manage AT&T retail accounts (RadioShack)
- Train store employees on AT&T phones, features and services
- Assist the store in AT&T sales
- Provide support for store employees and customers

Best Buy - Wyomissing, Pennsylvania May 2004 - May 2008
Geek Squad Agent

- Perform computer hardware repairs/software upgrades and diagnostics
- Retail Sales experience

Self Employed - Wernersville, Pennsylvania March 2005 - Present
Web Designer

- Owner/designer for Avenue Designers (<http://www.avenuedesigners.com>)
- Design, develop and maintain websites for clients, including: The Hampden's Salon and Spa, Innersite Design, and Electric Sage Design.
- Knowledge of (X)HTML, PHP programming, CSS, JavaScript

Target Corporation - Wyomissing, Pennsylvania Sept. 2003 - Jan. 2004
Guest Services

- Customer service representative for the holiday season
- Responsibilities included: processing returns/exchanges, financing specialist (processing credit card applications)

ACTIVITIES:

- Drama productions (Conrad Weiser High School)
- Drama production assistant (Pennsylvania State University)
- Junior Classical League Secretary (Conrad Weiser High School)
- Algorithmics Vice-President (Conrad Weiser High School)